

MEDICAL INFORMATION FORM

(MEDIF FORM)

CONFIDENTIAL

Ed. 02 Rev. 00

Date: 01 DEC 2021

Form No. TSAL/CSQ/MED/010

APPLICATION FOR THE CARRIAGE OF THE MEDICAL PASSENGER (MEDA CASES)

(Sitting case / Wheelchair* / Stretcher / Incubator / Ventilator / Oxygen)

* Some medical conditions may not require medical clearance, when only routine assistance for mobility is required. For details and for Illustrative list of such medical conditions refer to 'Medical Clearance Guidelines for Air Travel' document available on Vistara website (in 'Special assistance' section)

'VISTARA' (TATA SIA	AIRLINES LIMITED)
APPLICATION DATE:	
DATE OF TRAVEL:	

CAREFULLY READ FOLLOWING INSTRUCTIONS BEFORE COMPLETING THIS MEDIF FORM

- All questions must be answered in full and in legible handwriting. Do not leave any column of this form blank. If any point is not
 relevant, please mention 'Not Applicable' in the respective column. Incomplete form will not be accepted and may cause delay in
 medical clearance process.
- Use BLOCK/CAPITAL letters while completing this form.
- Use a cross (X) in 'Yes' or 'No' boxes to indicate appropriate preference.
- INFORMATION IN -
- MEDIF-PART-1 To be completed by customer or their representative or an authorized travel agent or by 'VISTARA' Sales/Reservations staff.
- MEDIF-PART-2 and PART-3 To be completed by passenger's attending/treating doctor.
- MEDIF-PART-4 Will be completed by medical officer at 'VISTARA' Medical Services.
- In part-2 of MEDIF form clearly mention requirement of escort/attendant and type of escort/attendant. Attendant/escort will have to be arranged and cost to be borne by the customer. Based on medical facts presented in MEDIF form and medical parameters from case-to-case basis; Vistara medical services may also recommend escort/attendant requirement and in such cases decision of Vistara medical services will be final regarding any medical/nonmedical/paramedic escort/attendant requirements.
- If customer wishes to carry any medical equipment on board (inside the cabin) then they will have to preferably fill 'Physician's Statement for Medical Equipment Form' along with this MEDIF form and submit.
- Notes for the guidance of passenger's treating doctor are mentioned in MEDIF-PART-4.
- MEDA /medical clearance will be granted for one journey only. For multiple journeys/return journeys separate MEDIF form to be filled for the other journeys as per the timeline mentioned below.
- Cabin attendants are not authorized to give special sanitary assistance to particular passengers, to the detriment of their services to other passengers; as they are authorized food handlers. Additionally, they are trained only in First Aid and are not permitted to administer any injections, or to give medication from medical kit.
- On completion, this form should be returned to any of 'VISTARA' Sales/Reservations office or Travel agent for onward submission or send scanned copy of completed MEDIF form by email on medical.clearance@airvistara.com. MEDIF form, completed and signed by passenger's treating doctor, should be submitted not more than 10 days before actual travel date.
- Minimum of 48 hours are required to complete 'MEDA Clearance' formalities (this also includes time for processing MEDA—Stretcher cases) from the time MEDIF form complete in all aspects is received. If incompletely filled MEDIF form is received, there may be delays in issuance of final medical clearance. 48 hour time limit is applicable from the time MEDIF form complete in ALL aspects (medical as well as clerical details) is received. Hence when MEDA clearance is required, you will need to plan your travel dates accordingly.
- Any oxygen requirement while on ground (before boarding/after deplaning will have to be arranged by the customer and any
 associated charges will have to be to be borne by the customer.
- If passenger requires therapeutic oxygen on aircraft due to certain pre-existing medical conditions as planned requirement, then
 same will need to be approved and extra oxygen cylinders will need to be arranged by filling this MEDIF form and getting MEDA
 approval.
- Attendant shall ensure that all items/medical equipment brought inside the aircraft for the MEDA passenger, are removed at the time the passenger is disembarked from the aircraft.
- Particular attention is drawn to the fact that the medical details required to be filled in this form must be accurately
 completed. In rare case situation if at the time of embarkation/boarding the condition of the passenger becomes
 suddenly worse/serious than the details given in this form, then the carriage may have to be refused depending on the
 severity of the situation.
- Decision of "VISTARA" Medical Department will be final in all cases of medical clearances/approvals and also regarding requirement of attendants/escort. Arrangement and cost associated with attendant/escort will have to be borne by the customer.
- Information provided through MEDIF form shall be subject to Privacy Policy of Vistara, available on <u>https://www.airvistara.com/in/en/privacy-policy</u> "

Contact:

Email: medical.clearance@airvistara.com



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PASSENGER MEDICAL INFORMATION FORM (MEDIF) - PART 1

To be completed by 'VISTARA' RESERVATION/SALES EMPLOYEE OR BY AUTHORIZED TRAVEL AGENT OR BY CUSTOMER OR THEIR REPRESENTATIVE IN <u>ENGLISH</u> LANGUAGE AND IN BLOCK LETTERS

Α	Name of the Passenger:	Age: Sex: Nationality:				
В	Proposed/booked Itinerary (Airline, flight number(s) class(es), date(s) and booking reference/PNR No.)					
	Booking reference (PNR)					
С	Nature of Incapacitation/illness/medical condition:					
D	Reservation information for accompanying attendant/escort (Attendant/escort to be arranged by the passenger) Qualified nurse PNR				
		Non-Medical PNR				
E						
	Describe					
F	Will passenger use 'Own Wheelchair' NO YES If Own Wheelchair, then provide details: 1] Collapsible wheelchair NO YES 2] Power Driven NO YES					
	3] Battery type (Spill	able) NO YES				
G	a) Ambulance needed at origin?(To be arranged by passenger) NO YES Ambulance / Hospital / Origin Name: Tel: Address:	b) Ambulance needed at destination?(To be arranged by passenger) NO YES Ambulance / Hospital / Destination Name: Tel: Address: Address:				
Н	Additional passenger					
ı	information: NO YES If 'Yes', d	etails of FREMEC card:				
"I hereby authorize						



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PASSENGER MEDICAL INFORMATION FORM (MEDIF) – PART 2

To be completed by PASSENGER'S TREATING DOCTOR IN ENGLISH LANGUAGE AND IN BLOCK LETTERS** This form is intended to provide CONFIDENTIAL information to enable the 'VISTARA' Medical Department to assess the fitness of the passenger to travel as indicated in Part-1 of MEDIF form. If the passenger is granted medical approval, this information will permit the issuance of the necessary instructions designed to provide for the passenger's safe and comfortable travel. The ATTENDING DOCTOR of the incapacitated passenger is requested to ANSWER ALL QUESTIONS. (Enter a cross 'X' in the appropriate 'yes' or 'no' boxes, and/or give clear and concise answers). Please also complete the relevant section of Part-3 of this MEDIF form if the passenger has any of the following: Cardiac conditions, Pulmonary conditions, Psychiatric conditions, Seizures, Fractures.

KINDLY COMPLETE THE FORM IN LEGIBLE HANDWRITING IN BLOCK LETTERS. Passenger's Name: Age: _ Sex: MEDA 01 Contact no. Mobile/Landline: Attending Doctor's Name and Registration number: ___ **MEDA 02** Address Telephone No. (Clinic) (Home/Mobile) Email: Medical Diagnosis: Details of current medical conditions (including vital signs): MEDA 03 Date of first symptoms: Date of diagnosis: Date of operation: Prognosis for the planned journey: **MEDA 04** Good □ Stable□ Unstable□ Poor□ Does the passenger have any contagious OR communicable disease? **MEDA 05** No □ Yes □ If yes, please specify: MEDA 06 Is there a possibility that the passenger will become agitated during the flight? Yes □ No □ Can the passenger use normal aircraft seat with seatback placed in the UPRIGHT position? Yes □ No □ MEDA 07 Can the passenger use normal aircraft seat with both KNEES BENT? No □ Yes □ Can the passenger take care of his/her own needs on board UNASSISTED* (including meals, **MEDA 08** visit to toilet, administering of medications etc.)? If not, type of help needed: No □ Yes □ If to be ESCORTED, is the arrangement proposed in PART-1/E satisfactory? If not, type of escort/attendant arranged by YOU (i.e. doctor etc.): Medical escort / Qualified **MEDA 09** No □ Yes □ Nurse / Resp. therapist / Non-medical escort - (All arrangements to be done and cost to be borne by the customer) Does the passenger need (a) On the GROUND (To be arranged by the passenger Select flow rate required: OXYGEN** ('VISTARA' can only with airport emergency services): No □ Yes □ MEDA 10 ☐ 2 litres per minute provide 2 or 4 litres per minute of ☐ 4 litres per minute (b) On board the AIRCRAFT: No □ Yes □ continuous flow oxygen by mask) Does the passenger need any (a) On the GROUND while at the Specify: MEDICATION* other than those airport(s): No □ Yes □ MEDA 11 self-administered? (Passenger to (b) On board of the AIRCRAFT: Specify_ make relevant arrangements for No □ Yes □ medications and its administration) (a) On the GROUND while at the Does the passenger need any airport(s): No □ Yes □ Specify:_ medical devices such as (b) On board of the AIRCRAFT: POC***, CPAP***, BiPAP*** suction***, respirator***, etc.? No □ Yes □ Specify:___ MEDA 12 (c) Emits electromagnetic (Note all medical equipment on Specify:___ board must be battery operated and radiation, interferes with radio customer to carry spare batteries to cover anticipated delays) communications: No □ Yes □ Mention Action/Arrangements Does the passenger need HOSPITALISATION upon arrival Made: or during layover/? **MEDA 13** No □ Yes □ (If yes, indicate arrangements made) **NOTE:** The passenger is responsible for all arrangements. Specify other information in the interest of the passenger's safe, smooth and comfortable transportation**: MEDA 14 Specify other arrangements made by the attending doctor: **MEDA 15** Note: (*)While our cabin crew will do everything possible to provide assistance to passengers during the flight, please note that we are unable to provide passengers with any assistance for personal care needs such as feeding, elimination functions including assistance inside the lavatory or other personal care needs. Additionally, cabin crew are trained only in FIRST AID and are NOT PERMITTED to administer any injection or controlled medications from 'Medical Kit'. (**) IMPORTANT - Fees, if any, relevant to the completion of this form and/or for the provisions of medical devices, oxygen arrangement on ground and ambulance arrangement at airport will be the responsibility of the passenger concerned. ***)Portable Oxygen Concentrator (POC), CPAP, Bi-PAP or other medical equipment – Along with this form, please submit "Physician's Statement for Medical Equipment" form completed and signed by the passengers treating doctor. **Doctor's Signature and Stamp:** Doctor's Name and Reg. No.: Date:

Authority: Chief Medical Officer, TATA SIA Airlines Limited

Place:



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PASSENGER MEDICAL INFORMATION FORM (MEDIF) - PART 3

To be completed by PASSENGER'S TREATING DOCTOR IN LEGIBLE BLOCK LETTERS

For faster me	edical clearance, please provide the additional information if the passenger suffers from one of the condition	ns mention	ed below,
MEDA 16	CARDIAC CONDITIONS		
	Angina	No □	Yes □
	1. Date of last episode:	140	103 🗆
_	2. Is the condition stable?	No □	Yes □
1.	3. Functional class of the passenger?		
	□No symptoms □Angina with significant efforts □Angina with light efforts □Angina at rest		
	4. Can the patient walk 100m at a normal pace or climb 10-12 stairs without symptoms?	No □	Yes □
	Pulse Oximeter SpO2-Saturation:		
	Myocardial Infarction	No □	Yes □
	1. Date: 2. Complications? If yes, give details:	No □	Yes □
	3. Did the passenger have any heart failure?	No □	Yes □
	4. Is the passenger's heart size larger than normal?	No □	Yes 🗆
2	5. Did the passenger have any chest pain after the first 24 hours?	No □	Yes □
_	6. Did the passenger have any arrhythmia requiring treatment after the first 24 hours?	No □	Yes □
	7. Did the passenger have any pre-attack angina?	No □	Yes □
	8. Stress ECG done? If yes, indicate date and results:	No □	Yes □
	9. If angioplasty or coronary bypass, can the passenger walk 100m at a normal pace or climb 10-12		
	stairs without symptoms? Pulse oximeter - SpO2-Saturation:	No □	Yes □
	Heart Failure		
	1. When was the last episode:	No □	Yes □
3.	2. Is the passenger's condition controlled with medication?		
3.	If yes, give details:	No □	Yes 🗆
	3. Functional class of the passenger: SpO2-Saturation		
	□ No symptoms □ Dyspnoea with significant effort □ Dyspnoea with light effort □ Dyspnoea at rest	<u> </u>	
	CHRONIC PULMONARY CONDITIONS	No □	Yes 🗆
	1. Has the patient had recent arterial gases done?	No □	Yes □
	What were the results? - nCO2		
	Blood gases were taken on: Coxygen atLitres Per Minute		
MEDA 17	2. Does the patient retain CO2?	No □	Yes □
	3. Has his/her condition deteriorated recently?	No □	Yes □
	4. Can the passenger walk 100m at a normal pace or climb 10-12 stairs without symptoms?	No □	Yes □
	5. Has the passenger ever taken a commercial flight in these same conditions? If yes,	No □	Yes □
	when:		=
	Did the passenger have any problems?	No 🗆	Yes 🗆
	PSYCHIATRIC CONDITIONS (Please also submit a comprehensive psychiatric report) Diagnosis:	No □	Yes □
	Is there a possibility that the passenger will become agitated during the flight?	INO 🗆	163
MEDA 18	Has the passenger taken a commercial flight after the diagnosis was made?	No □	Yes □
	If yes, date of travel:	No □	Yes 🗆
	Did the passenger travel - □Alone □Escorted		
	SEIZURES	No □	Yes □
	1. What type of seizures?		
MEDA 19	2. Frequency/duration of seizures:		
	3. Date of last seizure:	No 🗆	V □
	4. Are the seizures controlled by medication?	No 🗆	Yes 🗆
	FRACTURES 1. Type and Date of the fracture?	No □	Yes □
	2. Pelvic fracture:	No □	Yes □
	a) Is it stable?	No □	Yes □
	3. Lower limb fracture:	No □	Yes □
	a) Is the passenger able to sit upright for take-off and landing with the knees bent?	No □	Yes □
MEDA 20	If no, stretcher may be required.	No □	Yes □
WIEDA 20	b) Is the plaster cast split?	No □	Yes □
	4. Upper limb fracture:	No □	Yes □
	a) Is the plaster cast split?	No 🗆	Yes □
	5. Skull fracture:	No 🗆	Yes □
	a) Is there any air in the cranial cavity? 6. <i>Rib fracture</i> :	No □ No □	Yes □ Yes □
	a) Is/Was there a pneumothorax?	No □	Yes □
	Can the passenger self-administer his/her own medications or are their travel companions may help	No 🗆	Yes 🗆
MEDA 21	administer the medications, should the need arise?	140 🗆	169 🗆
Date:	Doctor's Name and Reg. No.: Doctor's Signature and Stamp:		
Place:			
riace:			



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PASSENGER MEDICAL INFORMATION FORM (MEDIF) - PART 4

NOTES FOR THE GUIDANCE OF PASSENGERS AND PASSENGER'S ATTENDING MEDICAL PRACTITIONERS

The principle factors to be considered when assessing a patient's fitness for air travel are the effects of reduced atmospheric pressure and consequent reduction in alveolar and arterial oxygen tension. Even in modern pressurized aircraft, the cabin may be at a pressure equivalent to an altitude of 5,000 to 8,000 feet.

In cases of doubt or for further information, Medical Practitioners should consult the 'VISTARA' medical department or can refer to 'Medical Clearance Guidelines for Air Travel', document issued by 'VISTARA'. The relevant contact details can be obtained from any 'VISTARA' office.

Due to security reasons, personal oxygen cylinders are not permitted to be carried on-board the aircraft. Additional therapeutic oxygen can be provided only on advance request, if notice of is given (48 hours for arranging oxygen cylinders) by completing MEDIF form.

Aircraft oxygen cylinders can deliver oxygen at fixed continuous flow rates of 2 or 4 litres/minute only.

Any information given by 'VISTARA' medical department is strictly for the purpose of clarifying the conditions on board the pressurized Aircraft. Any and all clarifications that have been communicated do not affect the attending physician's independent prognosis and/or assessment of the patient's medical fitness to travel.

Wheelchairs can be provided at most airports. For avoiding last minute hassles, we recommend to give advance notice to the airline.

If deemed necessary, any electronic/electrical medical equipment will also have to be cleared by Engg. and/or Security and/or DGR (Dangerous Goods Regulations) before it is carried on board the aircraft, if required. In such cases passenger should get 'Physician's Statement for Medical Equipment', form filled by his treating doctor to validate purpose of use and carriage of relevant medical equipment on-board aircraft. There is no provision of power supply on aircraft. Hence all medical equipment should be battery operated and passenger should make provision to carry extra spare batteries to cover flight duration and unexpected delays and diversions.

If passenger cannot even sit with seatback upright, at least for take-off, landing period and whenever seatbelt sigh is switched-on or if passenger cannot utilise normal aircraft seat to sit at all then stretcher may be required to facilitate travel. While being seated, lower limb cannot be placed in the aircraft aisle due to cabin safety regulations.

In any case if "VISTARA" considers that particular medical condition might jeopardize the safe operation of the aircraft, then same will not be accepted for air travel.

Particular attention is drawn to the fact that the medical details given at this form must be accurately filled and completed. If at time of embarkation/boarding the condition of the passenger is worsens than as per the details given earlier, the carriage of the passenger may have to be denied.

FOR 'VISTARA' MEDICAL DEPARTMENT'S USE ONLY

FOR VISTARA MEDICAL DEPARTMENT 3 03E ONLY						
Decision by 'VISTARA' Medical Department:						
Approved (One journey – Origin to Destination only)	No 🗆	Yes □	Passenger Name:			
Rejected	No □	Yes □	Diagnosis:			
Need more details for final decision (Decision Pending)	No 🗆	Yes □	Flight No and Sector – Date of flight –			
Repeat medical check required before check- in:	No □	Yes □	Medical Eqpt. (If applicable) —			
Oxygen Requirement In Flight: No Yes If yes then specify, Rate: 2 litres per minute 4 litres per min Type: Continuous Intermittent No of Oxygen cylinders to be uplifted (considering to delays etc.):	nute	Wheelchair required: No □ Yes □ If yes, □ WCHR (Can climb steps/walk cabin) □ WCHS (Unable to climb steps/can walk cabin) □ WCHC (Immobile) □ Other				
Escort Required: No ☐ Yes ☐ If yes then specify type of escort, ☐ Doctor ☐ Qualified Nurse / Paramedic ☐ Resp. Therapist ☐ Non-Medical Escort			Engg. / DGR / Security clearance of equipment to be carried on-board, required?: No Yes Not applicable If yes, provide details,			
Date: 'VISTARA' Medica and Reg. No.:	l Officer's	Name	'VISTARA' Medical Officer's Signature and Stamp:			
Place:						